



OBT

## OBT Course Outline

### SUPERVISORY LEVEL 3

<b>Main Aims and Key Benefits:</b>	<p>This is one of four supervisory programmes designed to provide key management skills for team members new to, or with minimal experience of, a supervisory role.</p> <p>NB: It is advised that <a href="#">Supervisory Level 1</a> is attended before this module</p>
<b>Course Content:</b>	<ul style="list-style-type: none"><li>▪ The range of leadership styles, their benefits and potential impact on individuals and their performance</li><li>▪ Identifying course participants' own leadership styles and reflecting on these in relation to their team members</li><li>▪ Considering what makes an effective team and the benefits of teamwork</li><li>▪ The stages of team development and how a manager can support this</li><li>▪ Demonstrate the most effective approach to solving staff problems</li></ul>
<b>Training Methods:</b>	<ul style="list-style-type: none"><li>▪ Syndicate exercises/discussions</li><li>▪ Role plays</li><li>▪ Personal Action Plan</li></ul>
<b>Who will benefit:</b>	Junior Managers and Supervisors new to, or with minimal experience of, their role
<b>Duration:</b>	1 day
<b>Certification:</b>	OBT and Progressive Training
<b>Training Provider:</b>	Progressive Training